

# The way you use water outdoors at home has changed

Visit [lovewater.sydney/restrictions](https://lovewater.sydney/restrictions) for more information

Love water  
don't waste it

Sydney  
**WATER**

## Watering your garden and lawn

### What's allowed under level 1 water restrictions:

You can use drinking water to:

- water with a hand-held hose fitted with a trigger nozzle before 10 am and after 4 pm
- water plants with a drip irrigation system
- water plants using 'smart' watering systems\*.

### Exemptions

You may be eligible for a special exemption for medical, cultural, legal or other important reasons. You can apply at [sydneywater.com.au/specialexemption](https://sydneywater.com.au/specialexemption). You can also apply on behalf of a relative or someone in your care.

We'll need to assess your individual circumstances so please attach supporting information if you think it will help us understand your situation.

We'll email you to let you know if you're eligible and if your application is approved, we'll send you an exemptions permit.

### Do you have a question?

- Email [customerservice@sydneywater.com.au](mailto:customerservice@sydneywater.com.au)
- Call 13 20 92

\* A 'smart watering system' is a system that's controlled by a device that responds to changes in weather and/or water demand from sensors. They are programmed to automatically adjust watering patterns based on weather and soil conditions. These watering programs must be optimised for local conditions and aimed at plant survival rather than growth. You can't connect weeping hoses, soaker hoses, sprinklers and other watering devices usually intended for direct connection to a hose to a smart watering controller.