

You must have a **Level 1** water exemption permit if you use water outdoors

(and can't comply with the restrictions)

Visit lovewater.sydney/business for more information

Love water
don't waste it

Sydney
WATER

What is an exemption?

We understand that some businesses rely on outdoor water use as part of their operations, and that they can't always comply with restrictions.

Exemptions are designed to allow businesses that depend on outdoor water use to continue with their primary business activities during restrictions.

Applying for an exemption

There are some uses of water that are excluded from water restrictions. Please read the restrictions and exclusions listed on the lovewater.sydney/restrictions website carefully before applying for an exemption permit.

To apply:

- Go online and apply for an exemption permit at sydneywater.com.au/exemptions.

You need to allow time to have your exemption considered. If we approve your application, we'll send you:

- a permit letter outlining your exemption conditions
- some stickers which you can place on your business's vehicles, signs, office buildings, shopfronts or equipment to show that you have an exemption.

You may also receive a visit from one of our Community Water Officers who can help you understand and implement your exemption conditions.

Enforcement

Fines apply for deliberate breaches of water restrictions rules. On the spot fines may be issued of \$220 for individuals and \$550 for breaches by businesses.

Do you have a question?

- Email customerservice@sydneywater.com.au
- Call 13 20 92