

# You must have a **Level 1** water exemption permit if you use water outdoors

(and can't comply with the restrictions)

Visit [lovewater.sydney/business](https://lovewater.sydney/business) for more information

Love water  
don't waste it

Sydney  
**WATER**

## Operating a car wash

### What's allowed under level 1 water restrictions:

All commercial car washes will need to apply for an exemption permit at [sydneywater.com.au/exemptions](https://sydneywater.com.au/exemptions).

### Exemptions

If we approve your request for an exemption, you will be allowed to use drinking water to:

- wash vehicles using any wash method that meets the required water efficiency standard of less than 125 litres (averaged) of drinking water for each vehicle washed\*.

You must be able to provide Sydney Water with a copy of a valid water efficiency audit report. In all cases Sydney Water trade waste management and EPA/Council requirements should be met.

If you can't comply with these exemption conditions, a Community Water Officer will work with you to create a plan to show how you're committing to save water in your business.

### Do you have a question?

- Email [customerservice@sydneywater.com.au](mailto:customerservice@sydneywater.com.au)
- Call 13 20 92

\* 125L/wash is the efficiency requirement. We understand that most commercial car wash operations use multiple car wash techniques with varying levels of water efficiency. You should calculate the average water use per vehicle across the multiple washing methods on your site.