

# You must have a **Level 1** water exemption permit if you use water outdoors

(and can't comply with the restrictions)

Visit [lovewater.sydney/business](https://lovewater.sydney/business) for more information

Love water  
don't waste it

Sydney  
**WATER**

## Construction, plumbing and property maintenance

### What's allowed under level 1 water restrictions:

You can use drinking water to:

- spot clean for health, safety or emergency reasons using a bucket or watering can, a hand-held hose fitted with a trigger nozzle or high-pressure cleaning equipment
- wash garbage bins using a bucket or a hand-held hose fitted with a trigger nozzle or high-pressure cleaning equipment
- wash windows or other glass surfaces with a bucket, hand-held hose fitted with a trigger nozzle or high-pressure cleaning equipment
- suppress dust but only where no other water source is available.

### Exemptions

If you can't comply with the restrictions, you'll need to apply for an exemption permit at [sydneywater.com.au/exemptions](https://sydneywater.com.au/exemptions).

If we approve your request for an exemption, you will be allowed to use drinking water to:

- clean using high-pressure cleaning equipment, a hand-held hose with a trigger nozzle, a bucket or watering can
- prepare surfaces directly related to construction activities using a hose fitted with a trigger nozzle or high-pressure cleaning equipment
- mix, apply and clean construction materials (using the minimum amount of water required), where no alternative source is available using a bucket, hand-held hose with a trigger nozzle or an automated batch mixing plant. You must not leave hoses unattended at any time, including when connected to a cleaning box or similar device
- ensure normal and safe operations of plumbing equipment
- clear blocked pipes using jetting equipment
- conduct initial testing or flushing of pipes if required in the normal course of works
- operate a Sydney Water approved standpipe in accordance with the terms of the relevant standpipe permit.

If you can't comply with these exemption conditions, a Community Water Officer will work with you to create a plan to show how you're committing to save water in your business.

### Do you have a question?

- Email [customerservice@sydneywater.com.au](mailto:customerservice@sydneywater.com.au)
- Call 13 20 92

