

You must have a **Level 1** water exemption permit if you use water outdoors

(and can't comply with the restrictions)

Visit lovewater.sydney/business for more information

Love water
don't waste it

Sydney
WATER

Filling swimming pools and spas

What's allowed under level 1 water restrictions:

You can use drinking water to:

- top-up your pool to replace water lost through normal use conditions including evaporation. Over-filling of the pool to the point where there is run-off will be deemed a breach of these restrictions.

Exemptions

To fill a new or existing pool or spa (that holds more than 10,000 L) with drinking water you need a pool/spa filling permit and an approved* pool cover or lockable spa cover must be installed.

For existing pools: We'll only approve a permit to empty and refill a pool where it's unavoidable. We'll consider each application individually, based on the reason to refill the pool. You must apply for your permit **BEFORE** you remove any water from the pool.

For new pools and spas: Once you're ready to fill a new pool or spa, you or the pool owner will need to apply for a one-off pool filling permit at sydneywater.com.au/poolandspa.

You should supply your business water restrictions exemptions permit number where relevant.

Do you have a question?

- Email customerservice@sydneywater.com.au
- Call 13 20 92

* An approved pool cover is one that is endorsed under the Smart Approved Water Mark (SAWM) program or by the Swimming Pool and Spa Association of Australia (SPASA) under its Climate Care Certified program as meeting strict performance standards.